



RENTAL COSTUME PROCEDURE

- **Contact MicroMascots (order@micromascots.com), and let us know what costume you would like to rent, and for how long.**
- **Once you have paid the rental fee, security deposit and shipping costs (if applicable), we will ship your rental costume to you. A prepaid shipping label will be provided with your costume.**
- **When your rental period is up, spray the costume with a disinfecting spray (such as Lysol), and repack the costume according to the included instructions.**
- **Affix the prepaid shipping label to the box and drop it off at your nearest FedEx drop-off location, or schedule a pickup at www.FedEx.com.**
- **When the costume arrives to us in good condition, we will refund the customer's security deposit.**
- **For every day the costume is late in shipment, 25% of the rental fee will be deducted from the security deposit.** Penalties on the security deposit will not be refunded.
- **If the costume is shipped more than one week late, the customer forfeits their entire security deposit.**
- **If the costume is not returned at all, the customer will be obliged to pay additional costs to replace the costume.**
- **MicroMascots retains the full right to penalize the security deposit however the see fit if the costume is returned in a damaged condition.**
- **You may contact us during your rental if you wish to extend it.**